- 1. The customer must have rented a space 10x15 or larger OR have paid three (3) rental payments in advance on units 9x10 or smaller OR two (2) rental payments in advance on a 10x10 or 10x12.
- There are no refunds given on advance rental payments.
- The customer's property to be moved and pick up address must be located within Fayette County, Kentucky.
- Space Center Storage will provide the moving truck and driver free of charge. No person other than an employee of Space Center Storage shall operate or ride in the truck.
- Customer should arrive at the rental office on time to meet the driver for their scheduled move.
- If the customer does not show up within 15 minutes of their scheduled start time for their truck move, their appointment will be canceled and will not be rescheduled.
- Space Center Storage reserves the right to not reschedule moves cancelled by the customer.
- The Space Center Storage driver may leave the truck at the customer's location for loading and the storage unit for unloading for a maximum of:

a. Units 5x5 to 5x10 LOAD – 30 minutes UNLOAD - 30 minutes b. Units 5x15 to 10x12 LOAD – 1 hour UNLOAD - 1 hour c. Units 10x15 to 10x19 LOAD - 1 ½ hours UNLOAD - 1 hour d. Units 10x20 to 10x29 LOAD – 2 hours UNLOAD - 1 ½ hours

e. Units 10x30 & larger (2 trips allowed) LOAD – 1 ½ hours on each trip UNLOAD - 1 ½ hours on each trip

- 9. There shall be a charge of \$40.00 per hour (or portion of an hour, 15 minute minimum) past the time specified above.
- 10. The customer shall load/unload the property in the truck. The driver is not allowed to load/unload or handle your items.
- 11. Should the customer fail to unload the truck, Space Center Storage will unload the truck at a minimum charge of \$250.00 to the customer. Space Center Storage shall determine if additional charges apply due to the size or relative difficulty or assistance needed to off load the items. Tenant must pay all charges prior to accessing the storage facility and storage unit. The customer agrees to indemnify and hold Space Center Storage harmless from and against any loss, damage, cost or expense to Space Center Storage arising from claims concerning unloading of contents from truck.
- 12. The customer agrees to not load the moving truck with any explosives, illegal, toxic, hazardous, flammable, odorous or noxious material, or any other goods which would cause danger or nuisance, and which are not allowed per the Space Center Storage Rental Agreement or Application.
- 13. The customer agrees to load the moving truck only with property to which the customer has rightful title, ownership and possession. The customer agrees to indemnify and hold Space Center Storage harmless from and against any loss, damage, cost or expense to Space Center Storage arising from claims concerning the customer's rightful title, ownership and possession of the property.
- 14. The customer agrees to indemnify and hold Space Center Storage harmless from and against any loss, cost or expense to Space Center Storage arising from claims concerning any injury or damage arising from or during the loading or unloading of the truck.
- 15. Space Center Storage is not in the business of moving goods for hire. Space Center Storage, its agents and employees <u>do not</u> insure the customer's property and shall not be liable to the customer or any other party for any damage to, loss or theft of the customer's property prior to, during or after the course of the move. It is strongly recommended that the customer secure insurance to protect the customer's property during the move and subsequent storage.
- 16. Space Center Storage may, at its sole option, substitute a rental credit of \$25.00 in lieu of the free move-in truck offer.
- 17. If Space Center Storage determines that due to inclement weather or other conditions, that the move is dangerous, the move will be delayed or postponed.
- 18. We do not pick up goods at other self-storage facilities.
- 19. WE DO NOT MOVE GOODS OUT OF SPACE CENTER STORAGE.

AFTER HOURS CANCELLATIONS PLEASE CALL DEDE CHAPIN @ (859) 983-6685

| Pick Up Address: | | | | |
|------------------------------------|-----------------------------|------------------------|-----------------------|--|
| Customer's Name: | | Customer's Signature: | Customer's Signature: | |
| Date to be Moved: | Time: | Unit Size: | Unit Number: | |
| Customer Phone Number: | | Alternate Phone Number | Phone Number: | |
| Space Center Storage Manager's Siç | gnature for Owner/Ope | rator: | | |
| Time Allowed for Loading | Time Allowed for Unloading: | | Number of Trips: | |